

WHARF HOTELS

MARCO POLO
HOTELS

Maqo

NICCOLO
HOTELS

About Wharf Hotels

Hong Kong SAR-based Wharf Hotels, a hospitality group and subsidiary of The Wharf (Holdings) Limited, owns and/or operates 15 hotels in Hong Kong, Mainland and the Philippines across three brands – **Maqo**, **Marco Polo Hotels** and **Niccolo Hotels**. Collectively, the portfolio offers more than 5,000 guestrooms, meeting spaces and crafted experiences for solo and group travellers in gateway cities. Visit wharfhoteles.com or [LinkedIn](#).

Maqo is a fresh take on a premium lifestyle hotel brand for modern-day global citizens who are attracted to the mindset, and sense of belonging Maqo provides. Believing that only better is better, professionals expertly edit art and culture programmes, food and drink offerings, music playlists and wellness concepts to provoke and inspire guests with every stay. Maqo is part of [Wharf Hotels](#)' portfolio and a member of Global Hotel Alliance, the world's largest alliance of independent hotel brands. Visit maqohotels.com or [Instagram](#).

Marco Polo Hotels' premium hotels in Hong Kong SAR, Mainland and the Philippines reflect the adventurous ethos of their namesake – Marco Polo. Located in key destinations, each property is active in their community, committed to sustainability, and a central hub for gatherings and meaningful local experiences. The brand is part of [Wharf Hotels](#)' portfolio and a member of Global Hotel Alliance, the world's largest alliance of independent hotel brands. Visit marcopolohotels.com, [Instagram](#) or [LinkedIn](#).

Niccolo Hotels is a collection of five contemporary chic hotels inspired by luxury fashion. Underpinning the brand is the desire to make life effortlessly luxurious for guests with engaging experiences, art and design, and sophisticated spaces. The brand's first property opened in Chengdu in 2015 and it is now present in Hong Kong SAR, Changsha, Chongqing and Suzhou. Niccolo Hotels is part of [Wharf Hotels](#)' portfolio and a member of Global Hotel Alliance, the world's largest alliance of independent hotel brands. Visit niccolohotels.com, [Instagram](#) or [LinkedIn](#).

Requirements:

Undergraduates who are:

- Keen in exploring a hospitality career
- Motivated and have a positive working attitude in a fast-paced working environment
- Strong communication, presentation and interpersonal skills
- Proficient in both spoken and written English and Chinese (including Putonghua)

Location: Changsha, China (21 June 2026 – 31 August 2026)

Hotel: Niccolo Changsha

Scope of Learning:

Front Office

Front Office Trainee

- Learn about front office operations in the hotel, including check-in/out procedures, guest relations and guest accounting.
- Develop a comprehensive knowledge of room types, hotel facilities, services, and local attractions to provide accurate information.
- Learn and practice effective communication and problem-solving skills to handle guest inquiries and resolve issues promptly.
- Understand the importance of upselling techniques and how to maximize room revenue while enhancing the guest experience.
- Understand the development opportunities and challenges within the front office department and the wider hospitality industry.

Restaurant, Bars and Events (RB&E)

RB&E Trainee

- Learn about restaurant operations in the hotel
- Develop basic food & beverage knowledge and customer service skills
- Learn and practice effective communication to create exceptional guest experience
- Understand the development opportunities and challenges of the hospitality industry

Hotel: Marco Polo Xiamen (16 June 2026 – 15 September 2026)

Scope of Learning:

Front Office

Guest Relations Agent – Continental Club Floor

- Learn about knowledge in Front Office operations and RB&E standards
- Develop breakfast & cocktails knowledge and Marco Polo Way's six values of exceptional service
- Learn and practice effective communication to create exceptional guest experience
- Understand the hotel's Food Safety Requirement Guidelines and prescribed Policies & Procedures

Restaurant, Bars and Events (RB&E)

Café Marco Attendant

- Learn about Café Marco All Day Dining restaurant operations in the hotel
- Develop menu & drink menu knowledge and customer service skills
- Learn and practice effective communication to create exceptional guest experience
- Understand the development opportunities and challenges of the hospitality industry

HYAB Scheme on Corporate Summer Internship on the Mainland and Overseas 2026 is a joint initiative between the HKSAR Government, Wharf Hotels and other major companies in Hong Kong. Applicants who are interested in applying for the internship placement are invited to send full resume to carol.chan@wharfhoteles.com on or before 22 May 2026 (Fri).

For enquiries, please contact Ms. Carol Chan, our Assistant Human Resources Manager at +852 2118 7291.

Thank you for your interest in joining Wharf Hotels.