# WHARF HOTELS

HOTELS

MARCO POLO Mago NICCOLO

### **About Wharf Hotels**

Established in 1986, Hong Kong SAR-based Wharf Hotels Management Limited – a hospitality group and subsidiary of The Wharf (Holdings) Limited – operates 17 owned and/or managed hotels in Hong Kong, Mainland China and the Philippines across three brands - Mago, Marco Polo Hotels and Niccolo Hotels. Collectively, Wharf Hotels' portfolio offers more than 5,200 guestrooms, meeting spaces and crafted experiences for solo and group travellers in gateway cities.

For more information, please visit wharfhotels.com or LinkedIn.

Maqo: A fresh take on a premium lifestyle brand, emphasising curated experiences for discerning modern day global citizens and those attracted to the mindset and sense of belonging we provide. We meticulously select, edit and put together 'edits' designed to excite, inspire and provoke our guests. From art and culture programmes to handcrafted cocktails, organic coffees, music playlists, wellness concepts and more - we believe that offering 'more is not better, only better is better'. Visit magohotels.com.

Marco Polo Hotels: Reflecting the adventurous ethos of our namesake - Marco Polo, our hotels, in Hong Kong SAR, Mainland China and the Philippines, are central to their communities and inspiring hubs for work or leisure. Each of the hotel's lively spaces engage the senses and cultivate conversation and interaction through local culinary, event and entertainment experiences to complement a truly immersive stay and help you connect in meaningful ways. Visit marcopolohotels.com.

Niccolo Hotels: Underpinning the brand, and a collection of contemporary chic hotels inspired by the worlds of fashion and art, is the desire to make life effortlessly luxurious for guests. Business leaders and creative minds encounter stimulating experiences – brought to life by the stylish settings and stage, and understated hospitality we provide. While our hotels are modern sophisticated spaces, we also believe that our brand of hospitality is showing passion in what we do, being genuine, and having an eye for detail. Visit niccolohotels.com.

#### Requirements:

Undergraduates who are:

- Keen in exploring a hospitality career
- Motivated and have a positive working attitude in a fast-paced working environment
- Strong communication, presentation and interpersonal skills
- Proficient in both spoken and written English and Chinese (including Putonghua)

# Location 1: Changsha, China (3 June 2024 – 30 September 2024)

### Scope of Learning:

1. Restaurant, Bars and Events (RB&E)

#### **RB&E** Attendant

- Learn about restaurant operations in the hotel
- Develop basic food & beverage knowledge and customer service skills
- Learn and practice effective communication to create exceptional guest experience
- Understand the development opportunities and challenges of the hospitality industry

#### 2. Rooms

#### Lobby Ambassador

- Learn about Rooms operations in the hotel
- Develop customer service skills to assist guests
- Learn and practice effective communication to create memorable arrival & departure experience
- Understand the development opportunities and challenges of the hospitality industry

# Location 2: Jinjiang, China (1 July 2024 – 30 September 2024)

## **Scope of Learning:**

1. Restaurant, Bars and Events (RB&E)

#### **RB&E** Attendant

- Learn about restaurant operations in the hotel
- Develop basic food & beverage knowledge and customer service skills
- Learn and practice effective communication to create exceptional guest experience
- Understand the development opportunities and challenges of the hospitality industry

### 2. Engineering

## Technician / Electrician

- Learn about engineering operations in the hotel
- Develop basic knowledge on hotel engineering layout, short circuit repairing and painting
- Learn the daily inspection and maintenance of computer room
- Understand the development opportunities and challenges of the hospitality industry

The Scheme on Corporate Summer Internship on the Mainland and Overseas 2024 is a joint initiative between the HKSAR Government, **Wharf Hotels** and other major companies in Hong Kong. Applicants who are interested in applying for internship placement, please apply with your full resume to carol.chan@wharfhotels.com on or before 20 May 2024 (Mon). For enquiries, please contact Ms. Carol Chan, our Assistant Human Resources Manager at +852 2118 7291.

Thank you for your interest in joining Wharf Hotels.